

IMPORTANT INFORMATION

EVENT

REGISTRATION

The registration desk will be open from 5:00pm to 7:00pm on Tuesday 13 February 2024 then from 7:30am on Wednesday 14 February 2024 and located in the Main Foyer of the National Convention Centre Canberra. We ask that you collect your name badge from the registration desk upon arrival.

Please refer to the Registration Policy for changes or cancellations to your booking.

NAME BADGE

Your name badge must be worn at all times and will allow entry to all sessions and registered social events.

For your own security and for the security of the group you will not be permitted entry into any organised program activities without your name badge. Your name badge will allow security personnel to identify you and we ask for your cooperation with this matter.

If you lose or misplace your name badge, please visit the Registration Desk immediately to organise a replacement.

FAMILY POLICY

The 2024 Count National Conference is a business event; therefore, children cannot be accommodated as part of the conference events, sessions, and activities.

DRESS CODE

Sessions

Delegates are expected to wear business casual for business sessions.

We suggest packing a light jacket as air conditioning settings can be variable and may not suit everyone.

Count Charitable Foundation Golf Day

Golf apparel

Registration Drinks

Smart casual

Welcome Evening

Cocktail attire

Women in Finance Breakfast

Business casual

Equity Partner Evening

Cocktail attire

Gala Dinner

Black tie

INTERNET ACCESS

WiFi access is complimentary venue wide at the National Convention Centre Canberra for the duration of the conference and log in details will be provided on the App.

SEBEL CANBERRA CIVIC

CHECK-IN

Sebel Canberra Civic check-in is at 2:00pm, rooms will not be available prior to this time.

CHECK-OUT

Hotel check-out is at 10:00am, please ensure you settle your incidentals prior to your departure.

PARKING

Hotel car parking is unavailable onsite however self-parking at the Canberra Centre is validated at the hotel for \$10 per night.

QT CANBERRA

CHECK-IN

QT Canberra check-in is at 2:00pm, rooms will not be available prior to this time.

CHECK-OUT

Hotel check-out is at 11:00am, please ensure you settle your incidentals prior to your departure.

PARKING

Self-parking is available for \$30 per day. Parking will be charged to your incidental account for you to pay directly to the hotel upon departure.

CROWNE PLAZA CANBERRA

CHECK-IN

Crown Plaza Canberra check-in is at 3:00pm, rooms will not be available prior to this time.

CHECK-OUT

Hotel check-out is at 11:00am, please ensure you settle your incidentals prior to your departure.

PARKING

Limited self-parking is available for \$30 per day and cannot be pre-booked. Parking will be charged to your incidental account for you to pay directly to the hotel upon departure.

HYATT HOTEL CANBERRA

CHECK-IN

Hyatt Hotel check-in is at 3:00pm, rooms will not be available prior to this time.

CHECK-OUT

Hotel check-out is at 11:00am, please ensure you settle your incidentals prior to your departure.

PARKING

Uncovered self-parking is available for \$30 per day. Parking will be charged to your incidental account for you to pay directly to the hotel upon departure.

ACCOMMODATION

PERSONAL EXPENSES

Laundry, mini bar, telephone calls, personal beverages, and meals outside of the 2024 Count National Conference program (including breakfast for your life partner and/or room service) are at your own expense.

ADDITIONAL ACCOMMODATION

If you would like to book additional nights at the Sebel Canberra Civic, QT Canberra, Crown Plaza Canberra or Hyatt Hotel Canberra before or after the conference, please advise of your preference via e-mail countconference@eventscape.com.au.

Please note: Additional nights are subject to availability at the time of request and are to be paid direct to the hotel upon checkout.

ALTERNATIVE ACCOMMODATION OPTIONS

If you would like recommendations on nearby accommodation options, please contact countconference@eventscape.com.au for further details.

CPD HOURS

CPD will be awarded for all qualifying industry sessions attended throughout the 2024 National Conference. The attributable CPD hours, including relevant CPD areas, will be made available via the conference agenda.

To ensure you receive CPD for the sessions you attend, you must check-in to your session via the conference App on your smart device. Once successfully checked in, your attendance will be logged and CPD can be awarded. Further information will be provided once the conference App goes live.

Following the conference, the Count Financial Professional Development team will award CPD to all conference delegates. For Count and Affinia Authorised Representatives, and other Count and Affinia members with an active Ontrack account, the Professional Development team will automatically upload relevant CPD hours via your Kaplan Ontrack account. For all other delegates, including Accountants, please email the Professional Development team via professional.development@count.au for a valid CPD Certificate to be issued.

TRAVEL

FLIGHTS & AIRPORT TRANSFERS

You are responsible for booking your own flights and airport transfers.

TRAVEL INSURANCE

We recommend obtaining travel insurance before attending the 2024 Count National Conference.

Travel insurance can cover the policyholder for insurable events that may occur before or during travel, such as trip cancellation/interruption, medical expenses for injury or illness, theft of valuables, baggage delay or damage and more.

GENERAL

MEDICAL

In the event that you require medical attention, these medical facilities are located close to the National Convention Centre Canberra:

Next Practice Braddon – Medical Centre

Shop 9/61 Cooyong Street, Braddon ACT 2612

Ph: (02) 5119 9200

North Canberra Hospital

5 Mary Potter Circuit, Bruce ACT 2617

HEALTH & SAFETY

Please follow the health advice when travelling to the Australian Capital Territory and whilst in the Australian Capital Territory, through this [link](#).

CONTACT US

CONFERENCE QUERIES

For all queries relating to the 2024 Count National Conference, please contact countconference@eventscape.com.au

EDUCATION & TRAINING

For any CPD or training related queries, please contact the Count Financial Professional Development team via professional.development@count.au.